Salesforce Testing and QA Services

MAKE YOUR SALESFORCE SYSTEMS ROBUST AND ERROR-FREE TO ACHIEVE OPERATIONAL EFFICIENCY

The growing needs of modern businesses integrated with Salesforce configurations and workflows give rise to complex testing circumstances. Additionally, when you install new Salesforce updates, bugs can hamper your system's efficiency.

That's why you need regular code deployment, complex code management, high-frequency regression cycles, error-free instance management, and manual and automation testing to ensure that your Salesforce instance is error-free and delivers optimum performance.

At Grazitti, we understand the need for faster, efficient, and cost-effective testing & validation of all your Salesforce facets, be it CRM or customized applications.

We have a stronghold over the latest testing tools to ensure your demands are met perfectly.

What You Can Achieve With Robust Salesforce Testing & QA

- Decrease in the total cost of testing
- Reduced cycle time in Salesforce testing effort
- Improved software quality through risk-based testing approach
- Improved coverage reducing defects
- Consistency of data mapped across all integration sources

Our Range of Salesforce Testing for Enhanced UX

- **Functional Testing**
  - Unit Testing
  - Black Box Testing
  - Smoke & Sanity
  - Regression Testing
  - User Acceptance & Responsive Testing
  - Rest API Testing

- **Non-Functional Testing**
  - Automation Testing
  - Security Testing
  - Performance Testing
  - Load Testing
- **Platform Based Testing**
  - Implementation testing
  - Pre Release testing
  - RPA
  - Lightning Testing

Ensuring top-notch testing and QA services for:

Applications and Products Built Upon Salesforce

Using apps or technologies is the way to scale your business. However, bugs and software failures can cause friction in customer experience and restrict your growth. You need a proactive approach to prevent it. Our team can assist you to mitigate such risks. We ensure that your apps are set and sealed to be AppExchange-ready and your products deliver the right value to your user. Migration Testing

Companies Wanting a Bug-Free Salesforce Instance

Keeping tabs on frequent changes on how your instance is administered, workflows are managed, and new technologies are integrated can be daunting. Our Salesforce Service Cloud, Sales Cloud, and eCommerce Cloud testing teams are equipped to validate any changes in all your Salesforce instances and integrations to eliminate risk and warrant security. We efficiently carry out end-to-end testing for both Classic and Lightning and don't follow the one-fits-all approach, rather we suggest a unique testing plan to ensure lasting success of your business.

Expert-Led System Testing

Maintaining the accuracy of the business, functional, technical, and non-functional requirements of the application is a complex task that requires a series of well-defined steps. To ensure that different objects work well together, our Salesforce Certified Experts execute robust system testing from an end-to-end perspective to deliver the experience your end-users want to have. Proactively, we also suggest the impact analysis of the new Salesforce features on your environment and what remediations are suggested.

Companies Implementing Process Automation

The demand for process automation is at an all-time high as it mimics the way humans interact with software to perform high-volume and repeatable tasks and is an effective way to reduce costs, streamline processes, and deliver better customer experiences. We aim to ensure that our customers can reap the true benefits of process automation.

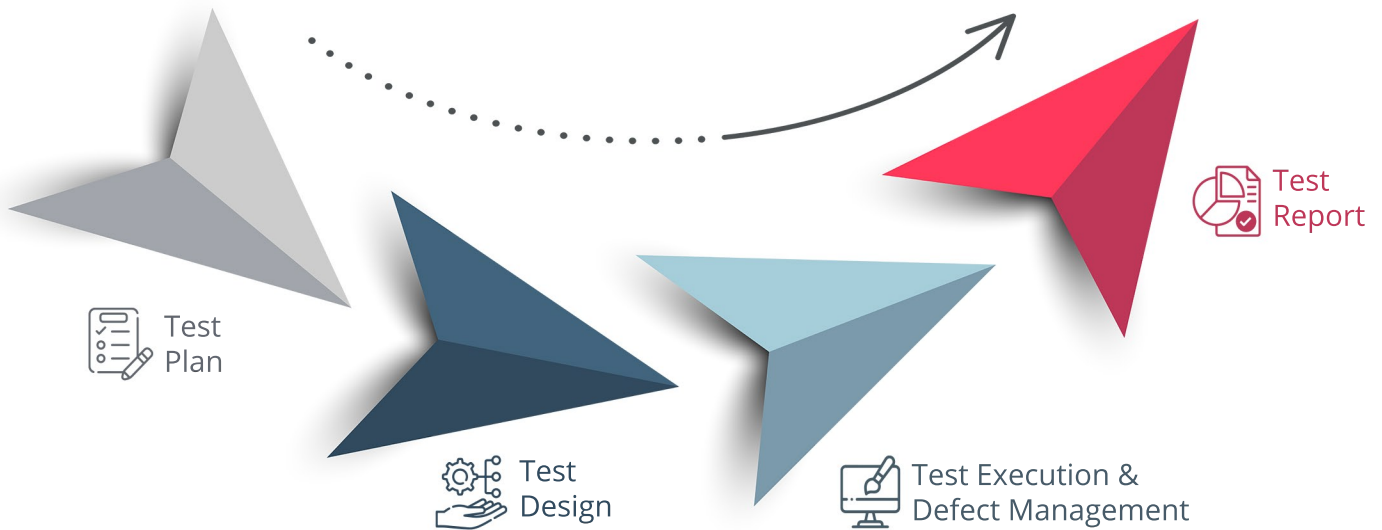**Success Stories -** Discover how we deliver quality assurance through operational efficiency, faster time-to-market, and minimal production defects.

Case Study
Implementing Salesforce Mobile App Testing & QA for a Technology & Services Leader

Case Study
Salesforce Community Cloud Set-Up for a Multinational Personal Finance Company

Case Study
Designing and Optimizing eCommerce Sites for a Moroccan Retail Leader

Our Agile Testing Process - We follow a robust approach to go beyond the customer's expectations and deliver the best solutions.

Test Plan

Test Design

Test Execution & Defect Management

Test Report

About Grazitti Interactive

Salesforce services are just one facet of all that Grazitti Interactive can assist with. Our Salesforce-certified quality engineers have the right skill set and hands-on expertise in testing and QA for testing at multiple levels and all Salesforce products, including Sales Cloud, Services Cloud, Marketing Cloud, Community Cloud, CRM, and CPQ. We have solved and delivered numerous complex projects with immaculate Salesforce instances, enhanced workflows, increased support efficiency, and ultimately deliver higher ROI.