

Feature Chart COMMUNITY PLATFORMS







Blogs	Business Integration	Content Intelligence	Forums	Automation Rules
Community Management	Personalization	Gamification	Knowledge Base	Directories
Content Management	Customization	Community Integrations	Q&A	Discussions
Content Moderation	Branded Community	Highlight Content	Ideation	Event Manager & Calendar
Content Sharing		Moderation Workflows	Gamification	Mobile Friendly
Crowdsourced Knowledge	Case Escalation	User Management	Themes	Resource Library
Customer Analytics	Knowledge Base and Q&A	Content Monitoring	Moderation	Widget Builder
Customer Chat Support	E-commerce	SSO & Social Authentication	Integrations	Wiki Glossary
Discussions / Forums	Sales Force Automation	Rich Analytics/ Usage Tracking	Developer	Additional Modules and Services
Document /File Management	Personal Member Scoring	User Engagement Tracking	Analytics	Activity Sync
Filtered Views	Data Sharing	Post-field Analysis	Multi-Forum	Mobile Apps
Forums	Dashboards and Reports	Discussion Boards	Community Branding	Content Manager
Gamification Features	File Sharing	OUT-OF-THE-BOX INTEGRATIONS	Single Sign-on and CRM Integration	Event Manager & Calendar
Group Forums	Community Groups	Oganic Search Engine Optimization	Mobile Ready	Expert Directory
Group Management	Topics Pages	Q&A Forums	Developer Friendly	Mentor Match
Ideation	Feed Actions	Surveys	Advanced Search	Volunteer Manager
Ideation / Crowdsourcing	Community Management	Ideas		LMS
Membership Management	Chatter Collaboration	Articles		Workspacce
Participation Incentives & Rewards		Embeddable Widgets		Reviews
Peer Questions / Answers				Group Manager
Personalized User Profiles				Nested Communitites
Photo and Video Support				Ideation
Ratings and Reviews				
Relationship Management				
Tagging Options				
User Profiles				
Website Management				

SECURITY

Khoros	salesforce community cloud		Vanilla	NOZ NOZ HIGHER LOGIC
Two-Factor Authentication	Two-Factor Authentication	Vendor Undergoes Regular Audits	SSAE16/ISAE 3204 Type II (SOC1 or SOC2) Compliant	(US-EU Compliant)
Annual Internal Security Audits	Login IP Ranges	Compliance with Key Standards and Certifications	EU Model Clauses	BPA Audit
SSAE 16 SOC 2 Audits	SSAE 16 SOC 1 Audits	SAML 2.0, o Auth2, OpenID SSO Standards	* * * * EU GDPR * * * Compliance	SSL Certificate
U.S. – Swiss Safe Harbor	SSAE 16 SOC 2 Audits	Compliance with the SLA	Conducts Annual Security Vulnerability and Penetration Testing	***** GDPR ****** Compliance
(US-EU Compliant)	SSAE 16 SOC 3 Audits	Comply with the DPA with Respect to any Customer Personal Data	PIPEDA (Personal Information Protection and Electronic Documents Act).	ISO 27001
ISO 27018		* * * EU Data * • * Protection * * * Laws	AICPA SOC	EU-U.S. and Swiss-U.S. Privacy Shield Certification
Secure Data Centers	CSA STAR	Data Security	* GDPR ***** Compliance	Anti-Spam Policy





Khoros	salesforce community cloud		Vanilla	NOK NVK Logic
Supports	Social Signup	Ability to Use	Social Signup	Social Signup
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Only	Other	for Social SSO Authentication	f in	(f) (in)
SSO (Native or 3rd Party)	SSO (Native or 3rd Party)	Register and Login Directly or via SSO	Register and Login Directly or via SSO	

GLOBAL PRESENCE



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