

How to Choose the Right Vendor for Your

Salesforce QA?

Here are the qualities that you should look for in a Salesforce QA partner.



Expertise in the Salesforce Ecosystem

With Salesforce having its own business processes, a team of experienced QA professionals who understand its suite of elements can make testing more effective.



Skilled in Manual and Automation Testing (Lightning)

Choose a skilled Salesforce partner that has adequate experience in manual and automation testing and has the domain knowledge to evaluate your instance's complexity well.



Project Management Skills

Planning and executing Salesforce test automation is of paramount importance. Ensure that your Salesforce QA vendor has experience in handling concurrent projects, has an effective development process and supporting assets, etc.



Expertise in Physical vs Emulator/Simulator QA

A partner that excels in physical and emulator and simulator testing would be the best fit. There's a high probability of facing performance issues during real-device testing. Therefore, your chosen vendor must have a contingency plan in action to deal with variations in timing, response to changes in temperature or voltage, and unanticipated types of behavior under load.



Solution Expertise

Your Salesforce QA partner must be a team of QA engineers, leads, managers, who follow a series of best practices, methodologies, and toolkits and are flexible to work on new tools and technologies.



Salesforce and QA Certification

Having a Salesforce-certified partner makes you confident that the partner not only takes the quality process seriously and executes it meticulously but also meets internationally recognized standards.

A Salesforce QA partner not only helps to ensure an orderly Salesforce Org but also generates short and long-term benefits for your business.

The Right Vendor for Your Salesforce QA will help you to:



Check that configuration and code in your Salesforce Org are functional



customized/complete Salesforce system can support your business processes



Confirm that the current system meets the business requirements and is capable of being worked upon



Catch technical problems before they turn fatal



Prepare functional flows report based on the status of test cases to know the functionality of the application



Use *Process Builders* feature to check the working condition and behavior of the system

Salesforce QA is an indispensable part of your business and its onus lies with your Salesforce QA partner. Just make sure that you choose one wisely.



🔿 Grazitti Interactive

experts at info@grazitti.com.

Need a trusted partner for your Salesforce testing and QA needs? Let's talk.

Grazitti's highly-experienced quality experts can ensure you a spick and span Salesforce Org with effective and globally-accepted QA techniques. For more assistance, feel free to reach out to our